

PRESS RELEASE



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For Immediate Release: (date)

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Scheduled Drinking Water Transmission Main Shutdown/Maintenance

This Notice applies to the Towns of Royalton, Ridgeway, Somerset, Hartland, Lockport, Newfane, Shelby and the Villages of Barker, Middleport, and Medina.

What is Being Planned?

On Tuesday morning April 17, 2018, a section of the water system will be temporarily shut down due to the planned installation of a new valve on the transmission main. This maintenance may affect water pressure in the above municipalities. In addition, once water pressure is restored, the water may appear cloudy or milky due to air entrapment.

What do I Need to do?

The water main maintenance will be completed as quickly as possible. Once water pressure has been fully restored, and if your water appears milky, we request you flush all of your water taps within your residence, for a minimum of five minutes or until the water runs clear. It is recommended that you run your bathtub faucet initially, since it draws a large amount of water and is typically not screened. Start at the upstairs bathroom if available and work your way down to the lowest faucet in your home.

Is the Water Safe to Drink?

Rest assured the water is safe to drink. Cloudy or milky water is caused by air bubbles in the water. It is completely harmless. Pour the water in a glass and after a few minutes it will clear up. Like any bubble, the air rises to the top of the water and goes into the air above, clearing up the water.

The Niagara County Water District and your local Municipality have been in close contact with the Niagara County Department of Health to ensure your water supply is safe and meets all water quality standards.

This notice is being sent to you by the Niagara County Department of Health and Niagara County Water District. State Water System ID#: NY3100567

If you have additional questions or concerns regarding your water supply, please call Ronald Gwozdek, P.E. Principal Engineer at (716) 439-7452.

PUBLIC HEALTH: PREVENT. PROMOTE. PROTECT.

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